



CASE STUDY

ITV Studios Australia

Achieving Payroll
Confidence with Australian
Payroll Advisory

ABOUT ITV STUDIOS AUSTRALIA

ITV Studios Australia is renowned for producing a wide range of content, including reality TV, entertainment, and factual programs for major networks. Some of its notable productions include "I'm a Celebrity... Get Me Out of Here! Australia," "Love Island Australia," "The Chase Australia," and "Australian Ninja Warrior." The company excels in adapting successful international formats for Australian audiences while developing original programming.

Caroline Wynne joined ITV Studios as Head of Production Finance in 2023.

SNAPSHOT

In the fast-paced world of television production, ensuring seamless payroll operations is crucial. ITV Studios Australia, a powerhouse in the industry, turned to Australian Payroll Advisory (APA) to revolutionise their payroll environment. With a mission to achieve unparalleled payroll compliance and minimise risks, ITV Studios Australia embarked on a journey with APA that would set new operational payroll standards.

CHALLENGE

While implementing a new contracting system to standardise operations, ITV identified an opportunity for a comprehensive review of all operational systems. ITV requested a review by APA to bring consistency and compliance across all production teams. Outsourcing their payroll, ITV sought to ensure their provider aligned with their preferred payment methods and had the added backup of APA's interpretation.

THE CUSTOMER OUTCOME

“The report was of high quality and exceptionally detailed. It enlightened us about our current practices and highlighted the significant changes required. In fact, the payroll summary from the report is in my drawer, and I continue to refer to it often.”

Regarding future projects, I would confidently choose APA once again.

CUSTOMER VIEW

“Maria possesses a profound understanding of award interpretation and truly knows her stuff.”

— ITV STUDIOS AUSTRALIA

APA was chosen for this engagement because I had confidence in its knowledge and skills after taking the ‘Understanding the Modern Award’ training course and being an active member of the APA helpdesk - they really are the best.”

“The compliance engagement process was straightforward and clear.”

“Our consultant, Maria, demonstrated extensive knowledge and confidence in her crucial insights. After we provided all the necessary information, she presented the report recommendations to the senior leadership team, promptly addressing any questions raised with clear answers. “Maria possesses a profound understanding of award interpretation and truly knows her stuff.”



MARIA NIKOLETTATOS, Senior Consultant Compliance

Maria's extensive 20-year background in payroll management, compliance, and leadership positions her as a top-tier expert in the Australian corporate environment. Her deep expertise in payroll systems and legislative compliance, combined with her proven leadership skills, makes her an invaluable asset across multiple industries, including insurance, human resources, and corporate services.

As Payroll Manager at Hollard Insurance, a key player in the Australian insurance market, Maria was crucial in ensuring statutory compliance and optimising payroll operations, driving efficiency and accuracy in service delivery.

During her tenure at Datacom, Australasia's largest home-grown tech company, Maria excelled as the Knowledge and Systems Lead, where she led statutory compliance efforts, strengthened legislative relations, and implemented strategic policies that significantly enhanced overall service delivery.

Currently, as a Senior Compliance Consultant at the Australian Payroll Association, Maria plays a critical role in navigating organisations through complex compliance challenges. Her unparalleled knowledge in payroll systems and legislative relations empowers businesses to achieve and maintain regulatory excellence.