

		Full in-house model		Outsourced pay processing support only model		Managed Services model		Full Outsourced model	
		*All payroll operations performed in- house		*Pre-/post payroll activities performed and managed in-house *Limited engagement and support from the vendor during the payroll process *Requires internal payroll support to facilitate the payroll process and engage with *Payroll calculations, outputs and distribution outsourced *Moderately restricted flexibility and control over payroll process and timelines		*Core payroll operation outsourced *High engagement and support from vendor *Pre-payroll activities are shared based on requirements *Highly restricted flexibility and control over payroll process and timelines *Vendor required to have storng compliance framework in place but ultimate responsabiltiy remains with client		*Complete payroll operations outsourced	
		*Limited vendor management and support with the pay process						*Systems fully managed and maintained by vendor *Vendor required to have strong compliance framework in place but ultimate responsibility remains with client	
		*Requires an internal payroll team with a high level of payroll concept knowledge *Full flexibility and control over payroll process and timelines *Full responsibility for compliance							
						In-house	Outsourced	In-house	Outsourced
P a y P r o c e s s e s	Contract management	٧		v		v	>		V
	Time & Attendnace	V		V		v			✓
	HR Master file	Y		v		V		>	
	Payroll Preperation	V		v	V	v	•		V
	Calculation	>			V		>		V
	Payroll approval	V		V		V		•	
	Pay Distribution	Y			V		V		✓
	GL reconciliaiton	>		v		V			v
	3rd party payments	١		V			>		✓
	Superannuation	Y		V			•		✓
	Payroll Tax reporting	١		Ŋ			V		✓
	Vendor management	Y		V		v			✓
	Contact centre	>		v		V			V
Payroll System (SaaS)	System maintenance	V	~	V	V		•		V
	System configuration and software updates	V	V	V	V		V		V
	System compliance - STP2, Super, Tax	V	V	V	V		V		V
	Hardware supply and support		V		V		\		V
	Ongoing system support		V		V		V		V